

Customer Feedback Form
With Reference to the Accessibility for Persons with Disabilities
Customer Service Policy

Dear Valued Customer:

Thank you for visiting The Electromac Group Inc. Our customers are important to us and we work hard to meet everyone's needs. Feedback from our customers is vital to help us continue to improve the high quality of customer service we commit to providing our customers. Please take a moment to complete this short questionnaire.

Tell us the date and time of your visit, whom you met with and the purpose:

Did we respond to your customer service needs during your visit?

Yes No

Comments: _____

Was our customer service provided to you in an accessible manner?

Yes Somewhat No

Comments: _____

Did you have any problems accessing our goods and services?

Yes Somewhat No

Comments: _____

Please add any additional comments you may have:

Contact information (optional)*: _____

Thank you.

Management

Electromac Group Inc.